PRIME REFERRAL INSTRUCTION SHEET

BLANCHFIELD ARMY COMMUNITY HOSPITAL

If a referral has been submitted for you, please contact the specialty area identified in the chart below. Please follow the instructions below the chart regarding the referral process.

Allergy Clinic 798-8255	Asthma Center 956-0141	Behavioral Health Adult 798-8179	Behavioral Health Child/Adolescent 798-8437	Brace Shop 798-8101
Dermatology Cl 798-8345	EFMP 798-8955	EKG Clinic 798-8107	ENT Clinic 798-8131	Neurology Clinic 798-8880
Nutrition 798-8600	OB/GYN Clinic 798-8151	Occupational Therapy 798-8085	Ophthalmology Clinic 798-8900	Orthopedic Clinic 798-8375
Pain Management 798-8166	Physical Therapy 798-8102	Podiatry Clinic 798-8325	Pulmonary Clinic 798-8255	Radiology 798-8333
Refractive Eye Surgery Center 956-0775	Surgical Clinic 798-8407	Urology Clinic 798-8403	Other: Gastroenterology 798-8422	Other:

TODAY, BEFORE YOU LEAVE THE CLINIC

Please verify with the front desk receptionist that you are enrolled to Fort Campbell and your address, telephone number, and social security number are correct in the system. If your address and/or phone number are not correct, please ensure the front desk clerk makes the correction in our electronic record system. Once a BACH staff member made appropriate changes, you also need to contact DEERS at 1-800-538-9552 to update information.

IF YOUR ENROLLMENT OR SSN IS NOT CORRECT

-If you are not enrolled to Fort Campbell, please go to the TRICARE Service Center (TSC) **TODAY** and update your enrollment. The TSC is located on 22nd and Indiana, Bldg. 2525. The hours of operation for the TSC are 8 a.m. – 5 p.m., Monday – Friday.

-If your social security number is incorrect, please go to the Fort Campbell DEERs office **TODAY** and make the change.

BEFORE YOU LEAVE THE CLINIC OR HOSPITAL

If a physician needs to see you immediately or you need Medical Equipment (DME) or supplies please see a Health Benefits Advisor in the Referral Management Office at the hospital,, Room 2CX01.

SCHEDULING YOUR SPECIALTY APPOINTMENT

You will be contacted in **one** of the following ways:

A representative from the appropriate BACH Specialty Clinic will call you regarding your appointment within the next five (5) days. If you have not heard from the specialty clinic within five (5) days, please contact the clinic at the number listed above.

OR

You should receive a letter from Health Net Federal Services within ten (10) days. This letter will contain the information required for you to book your appointment in the civilian community. After 72 hours, you may contact TRICARE @ 1-877-874-2273 for authorization information. If you do not hear from Health Net Federal Services within ten (10) days, please call 1-877-TRICARE or 1-877-874-2273.

IF YOU HAVE QUESTIONS ABOUT YOUR REFERRAL

Please call Health Net Federal Services at 1-877-TRICARE (1-877-874.2273 or the Blanchfield Referral Management Office at 270-956-0048; 798-8421; 798-